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Carol DeVita:

I was speaking to this woman and she said, "Can you be my best friend? You understand." I said, "Well, I would be very happy. I can't be your best friend, but I can certainly be your friend."

I'm Carol DeVita and I am the firm manager here.

I have four children, they're all adults now, and everything from making sure when they were small that they got to school on time and their homework was in their book bags. All of those little tiny things that are little bits and pieces of the daily life is one of those things that I do here.

The most rewarding part is to see people at the end of whatever that journey is, and it is satisfying to know that we've helped someone.